

Kent Fraud Alert System



TO STOP FRAUD™

Suspicious HMRC Texts and Emails

Be on the lookout for Tax scams that will either offer a rebate or threats of arrest. Remember the HMRC will never send you a text like below. Check HMRC scams advice at –

[Report suspicious HMRC emails, text messages and phone calls - GOV.UK \(www.gov.uk\)](https://www.gov.uk)

You can forward suspicious text messages to 7726.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

HMRC Refund: You have an outstanding Tax refund of £276.74 from 2020 to 2021. Follow instructions to claim your Tax refund at: <https://gov-tax.refundpr.com/>

Preventing fraud

Together, let's stop scammers.



Remember, ABC:



never Assume



never Believe



always Confirm

Get the latest scam advice:



@KentPoliceECU



**Kent
Police**

Contacting Kent Police

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If deaf or speech impaired, text 'police' and your message to **60066**

www.kent.police.uk



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UK passport scams

You may have seen in the media a warning recently of criminals using the current industrial action to target Holidaymakers offering fake fast track passport services amid the possible delays.

As always Criminals are quick to seize on any opportunity to scam people and are using ever increasing sophisticated methods to deceive people into paying for non-existent holidays and services, including quick passport renewals.

The scams will often make use of social media, emails and texts and will offer great holiday deals with the promise of a quick passport renewal thrown in. However, the holiday maker will eventually find out that it is all a scam and that they have lost their money.

Remember with any purchase, always carry out your research and only shop with reputable companies and make sure you know who you are dealing with and confirm what you will receive for the money you are paying, before parting with your hard earned cash.

Additionally, if you pay by credit card, you will be afforded some protection by section 75 of the Consumer Credit Act for amounts between £100 to £30,000 - [Section 75 of the Consumer Credit Act - Which?](#)

To avoid being scammed, check the URL and security of any website and independent reviews of the website itself. When renewing a passport, only use the government's official website - [HM Passport Office - GOV.UK \(www.gov.uk\)](#)

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Emergency Alerts System

The Emergency Alerts System is being tested on Sunday 23rd April and as always, criminals will be eager to take advantage of anything new. Therefore, we have some advice for you below from "Which" to spot any resulting scams.

If you think that you may have been a victim of a scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.



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Ticket Fraud

Ticket fraud is real and criminals do not just target concerts but sporting events as well, such as football, Athletics etc.

Below is some top tips from Action Fraud on how to avoid the too good to be true deals.

[Ticket to nowhere: Don't get ticked off with ticket fraud this summer | Action Fraud](#)

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

Action Fraud Cyber Aware

**OVER 7,000
TICKET FRAUD
VICTIMS IN 2022**

Paying for tickets by credit card will offer increased protection over other payment methods. Never pay someone you don't know for a ticket by bank transfer.

Where to buy • Payment • Account security

ALT actionfraud.police.uk/ticketfraud

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TV Licence Phishing Emails

Last week a Kent resident received the below fake email impersonating TV Licencing. It was spotted due to the email address not being official, the fact that they addressed the person by their email address and not their name and the poor grammar. Additionally, it asked them to click on a link which is always a sure way to spot a scam.

If you receive suspicious emails, then forward them to Report@phishing.gov.uk

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

From: TV-License <hattori714@kne.biglobe.ne.jp>

Date: 12 April 2023 at 16:04:21 BST

To: [XXXXXXXXXXXXXXXXXXXXXXXXXXXX](#)

Subject: Routine check - Please renew your TV License (Reference: 123-456-789)

We're sorry to let you know that TV License could not be automatically renewed. As we couldn't take the latest payment, this amount will also need to be paid when you set up your new Direct Debit. To avoid full restriction, please follow this link:

tvlicensing.co.uk/set-up-now

Please don't reply. We won't see it.
Libby Barr

Managing Director, Payments Care

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