

Kent Fraud Alert System

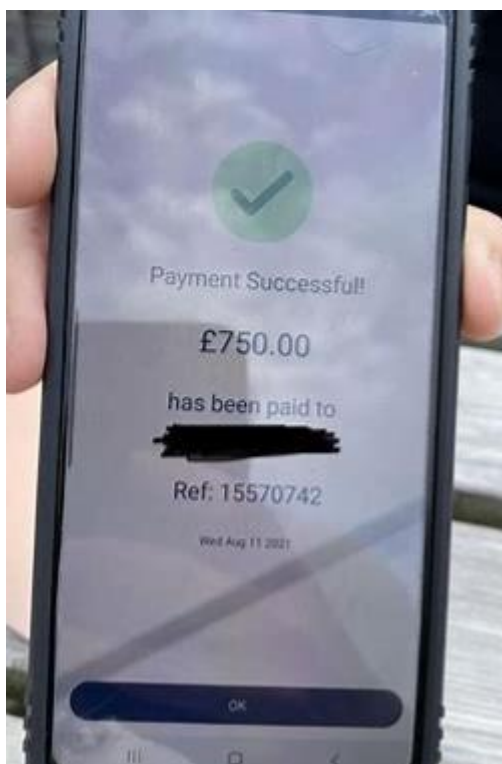


TO STOP FRAUD™

Fake Banking Apps

If you are selling goods online and the buyer comes to collect the item and pay at the door, then beware of fake bank apps - Criminals install the app on their phones and will then use the app as evidence of a bank transfer that does not actually happen when collecting. Bank transfers tend to be immediate, if payment is made in person by bank transfer, check your bank account to ensure payment has been received before handing over the item. It is advisable to ask for cash only if the item is being collected.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.



Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:



never Assume



never Believe



always Confirm

Get the latest
scam advice:



@KentPoliceECU



**Kent
Police**

Contacting Kent Police

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If deaf or speech impaired, text 'police' and your message to **60066**

www.kent.police.uk



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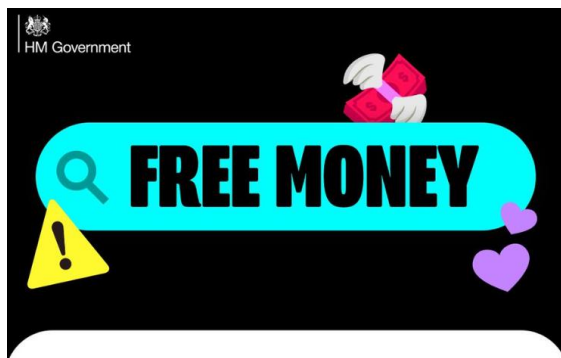
Money Mules

What is a money mule?

A money mule is someone who lets someone else use their bank account to transfer money, often keeping a little bit for themselves. However, it often involves transferring criminal assets.

Young people are being targeted by fraudsters abroad to use UK bank accounts to transfer criminal funds overseas. This is a crime with serious consequences, including a criminal record, your bank account being closed and then being unable to obtain a new banking facility and being unable to obtain certain services in the future, like mortgages and phone contracts etc.

The National Crime Agency have released information for young people, carers and parents and education professionals on spotting the signs and what to do if you believe a young person has been targeted – Please click on the following for further information [Money muling - National Crime Agency](#)



Could cost you
your freedom

 #DontBeUsed

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Doorstep Criminals/Rogue Traders

Residents from Folkstone, Hythe and Dymchurch have been targeted by cold calling criminals saying their roof, drive or gutter needs either cleaning or repair but it is a scam and they will pester the resident until they agree to them carrying out the work. They will then carry out some extra work on a small area without asking and then demand payment and intimidate the resident into having the whole job being completed by them, even though they have not asked for this work to be carried out.

The following gives some guidance on what to do, if you get someone cold calling in this way -

- Ask for identification and call their company yourself (not on a number they provide) to check they are genuine
- Ask the visitor to return another time when someone can be with you
- Get three written quotes
- Ask family and friends for recommendations
- Agree payment arrangements and start and finish dates in writing beforehand, and never pay in full until you're completely satisfied with the work.

If the person becomes aggressive and you are feeling intimidated or threatened, then call the Police.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

Protect yourself and others against rogue traders

Most people who call at your home are genuine. But sometimes people may turn up unannounced and try to sell you services or items you do not want or need or carry out unnecessary repairs to your home at inflated prices.

If you're concerned about someone calling at your home, **don't open your door.**

You can:

- Ask for identification and call their company yourself (not on a number they provide) to check they are genuine
- Ask the visitor to return another time when someone can be with you
- Get three written quotes
- Ask family and friends for recommendations
- Agree payment arrangements and start and finish dates in writing beforehand, and never pay in full until you're completely satisfied with the work.

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Pressurised selling on your doorstep is a crime and you can report it:

- kent.gov.uk/tradingstandards or call 0808 223 1133
- For advice: www.citizensadvice.org.uk/consumer/
- Follow @kent_ECU or email kfas@ecis.police.uk



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Netflix Scam

Fraud Alert - Lookout for phishing emails impersonating Netflix. The email will ask you to click on a link that will take you to a genuine looking website but it is a scam and it is controlled by the fraudsters who will attempt to steal your personal and financial data.

Action Fraud have received a number of reports on this nationally, therefore forward this or any othersuspicious emails to - report@phishing.gov.uk

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

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Netflix scam emails

Action Fraud has received 625 reports relating to fake Netflix emails asking recipients to update their payment details. The links provided in the emails lead to genuine-looking phishing websites that are designed to steal Netflix login details, as well as personal and financial information.

If you have doubts about a message, contact the organisation directly. **Don't** use the numbers or address in the message - use the details from their official website. Your bank (or any other official source) will never ask you to supply personal information via email.

Spotted a suspicious email? Forward it to the Suspicious Email Reporting Service (SERS) - report@phishing.gov.uk



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Want to check to see if that website is genuine

Want to know if a website is likely to be legitimate or fraudulent? Well before you use it, simply enter the web address below & it will check it for risks in seconds & all free of charge.

This is provided in the UK by Get Safe Online in conjunction with Cifas, ScamAdviser and our other partners, it cleverly uses an algorithm to provide a trust score based on more than 40 data sources as well as thousands of reports of malicious websites from law enforcement agencies, regulators and consumer brands every week.

Why not save this handy link and when you need to, give it a try.

[Free Website Scam Checker - Check a website by Get Safe Online](#)



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